

Terms and Conditions - Avis NI

Additional Drivers

£13.00 per day per driver

Age

Minimum age is 23.

There is a young driver surcharge for drivers aged between 23 and 25. This is £36 per day (capped at 10 days).

For car groups o (people carrier) and k (executive) the minimum age is 30.

For any customers that are aged 76 years and over, we would require the following:

- Confirm that you drive on a regular basis.
- Provide us with a letter from your insurance company to confirm that you have an up to date insurance policy, and have not had any accident in the past 5 years.
- Provide us with a letter from your doctor confirming that you are in good health and fit to drive.
- The Avis rental agent may ask to sit in the car with you to assess your driving.

All drivers must have held driving licence for minimum 36 months (3 years).

Breakdown

Breakdown service is available free of charge for mechanical and technical breakdown.

Telephone: 0800 200 888 (24 hours)

Roadside safety net (RSN) counter product can be purchased for £8.00 per day

Recovery for: flat battery assistance, lock out assistance, tyre assistance and empty fuel tanks. Additional costs such as fuel and tyres may apply.

CDW

(Taxable)

CDW: reduces the renter's financial responsibility from full replacement value of the car and loss of use to the non waivable excess.

Counter sell products to reduce excess

Complete protection - includes excess reduction to GBP 0 for all car groups. Additional benefits available include: SPAI, emergency accommodation, travel, 24 hour legal advice and loss of personal belongings if locked in luggage compartment (subject to value limits) also available separately at a cost of GBP 8.00 per day.

Windscreen protection - reduce excess to zero for damage to the front windscreen. Available at a cost of GBP 3.50 per day.

Car availability

Groups available (subject to change): a b c e f o d i j k

Cross border rentals

If you wish to drive the car into the Republic of Ireland your rental will be subject to a cross border coverage fee of £23.00. This fee covers cross border vehicle retrieval in case of breakdown. Avis cars may not be taken outside Northern Ireland and the Republic of Ireland.

One way rental from Northern Ireland the Republic of Ireland., will incur a one way fee of GBP 144.

Currency information

Great British Pound (GBP)

Delivery & collection

Not available at Belfast City Airport (BHD) or Belfast International Airport (BFS)

Available at Belfast Downtown (BF3) and Derry (IDY) only for corporate accounts and must be pre-arranged.

Drivers licence

Renters and additional drivers must have held a full driving licence for a minimum of 36 months - this must be produced at time of rental.

If a customer has a new style uk driving licence - they must show both parts, if they only have the photo id part, a GBP 5.00 fee will be charged for Avis to contact the DVLA to verify the licence within DVLA office hours.

If they are missing part a, but have part b we need to see their passport and conduct a DVLA check.

Outside these hours we are unable to rent due to not being able to validate the customers' ability to drive. An international driving licence is required if the renter or additional drivers licence is non-roman alphabet, except for greek licences, which are acceptable.

UK residents must provide a uk licence - international licence is not acceptable for uk residents..

Visitors from EC countries can use own licence from country of origin. This includes Austria, Belgium, Czech Rep, Cyprus Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovenia, Slovakia, Spain, Sweden.

Non ec visitors can use their own licence for max 12 months after entry to UK. Please be aware that the issuing date on us licences will change when a customer change their address so it is important for them to bring proof that they have held a licence for over a year.

Effective immediately, customers renting from the USA, who do not hold a us driver's licence, will be required to show their passport in addition to their driver's licence at the time of rental.

Indian driving licences are only valid in india regardless of the language they are written in. All licenses from india should be supported with an international driving permit (IDP) along with the local licence.

Rules of the road

Drive on left hand side of the road.

Gas

Refuelling charge - detailed below:

Unleaded cost per litre - if car returned empty charge would be GBP 2.73 (taxable).

Diesel cost per litre - if car returned empty charge would be GBP 2.83(taxable).

Fuel up front - counter sell product to fix fuel price at time of car pick up. Priced 2 pence below local pump price and not charged for if car is returned full.

Ez fuel customers who drive less than 75 miles/120km will automatically be charged a fee of GBP 12.00 (excl vat). If the customer chooses to refuel prior to returning the vehicle, they must provide a receipt. If a receipt for fuel purchase is provided, the GBP 12.00 (excl vat) charged will be removed.

Waiver and Protection Options

Currency - GBP

SCDW (zero excess) includes tyre damage and reduces the non waiverable excess to GBP 00.00 for all car groups.

Windscreen protection can be purchased separately for an additional GBP 2.50 a day (excl vat).

Personal Accident Insurance (PAI) provides coverage on accidental death, disability and medical expense benefit covering the renter and passengers. It can be purchased separately for an additional GBP 3.50 (incl vat) From 1st September 2019 Personal Accident Insurance will be underwritten by Chubb.

SPAI can be purchased separately for an additional GBP 8.00 (incl vat)

Additional Coverages Tables

Prices inclusive of vat and capped at 10 days products sold in the following packages

Complete protection packages

Small - Total price incl SCDW, SPAI, Windscreen, RSN = 33.39 ex VAT

Medium - Total price incl SCDW, SPAI, Windscreen, RSN = 33.39 ex VAT

Large - Total price incl SCDW, SPAI, Windscreen, RSN = 35.96 ex VAT

Meet late arrival

Meet late arrival (out of hours service) is not available in the UK. If a flight delay causes a customer with a reservation to arrive after opening hours, providing the flight number is in the reservation (mandatory) the office will remain open until 1am to process the checkout.

Method of payment

All major payment cards are accepted at the time of booking. A payment card in the renter's name must be presented at pickup. Both Credit and Debit Cards are acceptable.

If using a Debit Card, you must purchase our **Super Collision Damage Waiver** product to reduce your financial responsibility to zero in case of vehicle theft or damage (details are provided in the 'Waiver and protection options' section). PIN-enabled cards will require your PIN for authorization. Specified value/pre-paid Payment Cards will not be accepted.

Credit cards must have available credit, and debit/check cards must have available funds, for the estimated amount of rental charges plus up to gbp 1500 for any incidental charges.

Upon collection of the vehicle Avis will require you to leave a pre-authorized deposit of up to gbp 1500 on a credit or debit card to cover collision damage excess, theft, fines and penalties and fuel.

Avis shall be entitled not to refund all or any part of the deposit should we incur any expense as a result of your actions, whilst in control of the vehicle, or any other reasonable administrative costs relating to your rental.

If Avis zero excess cover is purchased, pre-authorization will be the value of the rental, fuel + GBP 250.

The following methods of payment are accepted:

Avis issued chargecard, avis company travel order or fixed value voucher

Note: for fixed value vouchers a credit card will be required at the beginning of the rental to cover any additional charges.

Avis honoured cards: American express, diners club, mastercard, discover card and visa (but not the visa electron, solo, pre paid cards or maestro card). The cardholder must be present to sign the rental agreement.

Global Electronic Billing - GEB (formally web) - the service is available to companies who have signed a web contract and is applicable to avis charge card and credit/charge card customers. The web programme will be extended to customers provided that the rental is pre-reserved by the participating company through an authorised avis reservation office.

Cash payment: Cash & cheques are no longer accepted.

Motor Liability Cover

(included in rate)

Motor liability Cover provides unlimited coverage for property damage and personal injury to third parties and passengers.

NWE

(non-taxable)

Provided that the renter accepts cdw/tp the excess will apply to all rentals if the vehicle is damaged or stolen. An excess of GBP 1200 GBP applies to all small and intermediate car groups, to all other 1500 GBP applies

One way

Vehicles may be driven in southern ireland but cannot be taken outside Ireland.

Special equipment

Baby/child seats - automatic confirmation, daily charge of GBP 15.00 per seat applies, Note: It is the parent/guardian's responsibility to ensure the correct child restraint is used.

Mobile gps (tomtom) navigation units are available and can be reserved via the website.

In case of theft or damage following costs incl vat will apply:

Gps unit: GBP 120

Windscreen mount: GBP 20

In car charger: GBP 10

Carry case: GBP 40

Surcharges

Road fund licence/registration fee (vrf) charged at GBP 1.31 per rental day plus vat.

Location surcharge is 16% on all charges (may be included in retail rates)

Non-cancellation fee: All groups GBP 50.00, applicable on discretionary rates. Credit card details required, no cash rentals permitted. This charge will only apply if a rental agreement has not been raised prior to pick up and will be charged 24 hours after the reservations start date.

Fines processing admin fee GBP 25 plus vat

TP

(Taxable)

TP: Reduces the renter's financial responsibility in the event of theft or attempted theft of all or part of the vehicle to the non waivable excess.

Tax

20%

Special note

Driver, front and rear seat passengers must use seat belts. Failure to do so will result in police action/fine